

## **Terms and conditions**

Dear guests, below you will find the terms and conditions of Bremer Promenaden. All other agreements must be in writing.

### **1. Legal status of the parties**

The contract takes effect between Bremer Promenaden, Julia Harjes, and the guest. German law applies.

### **2. Conclusion of the contract**

The contract becomes valid with the written confirmation of Bremer Promenaden. The confirmation can be sent by e-mail, fax or letter. With conclusion of the contract, the guest accepts the terms.

### **3. Execution**

If the guided tour must be cancelled because of external conditions, such as traffic situation, weather conditions, accident, breakdown or similar conditions, the guide accepts no liability.

### **4. Group size**

Participant limits may differ from tour to tour. If the participant limit is exceeded, it may be necessary to engage another guide. The engagement of another guide takes place after prior consultation.

### **5. Scope of service**

The scope of service will be arranged with Bremer Promenaden.

### **6. Delayed beginning of a tour**

The guide will wait max. 15 minutes for the guests. Longer waiting times are only possible following prior notice by the guest. In case of delayed arrival, there is no right to full completion of the service. If the tour is prolonged due to delayed commencement, the guide has a claim to a percentage share of his fee.

If the guide is delayed, the guest has a claim to full completion of the service. If this is not possible e.g. due to lack of time, the guest may ask for a reduction of the fee.

### **7. Cancellation**

-The guest may cancel the booked service until the 14th day before the event, free of charge.

- From the 13th to the fourth day before the booked date, 50 % of the fee is due.

- In case of cancellation up to 3 days before the event or in case of default (non-appearance) on the part of the guest, the complete fee is due.

However, if the guide is unable to execute the agreed event, the guide is entitled to find a substitute and will inform the guest accordingly.

If this is not possible (e.g. due to sudden illness, accident), the tour must be cancelled. The fee paid will, in such cases, be reimbursed. Further claims are excluded.

### **8. Prices**

The fee is to be paid in cash against receipt, or in advance via bank transfer to Bremer Promenaden, Julia Harjes. All other agreements must be in writing.

### **9. Liability**

Participation in tours is at your own risk. The guide is not liable or responsible for supervision of children or youth groups during the guided tours.

**10. Severability clause**

If any of the aforementioned conditions is or becomes ineffective, the validity of the remaining conditions will not be affected.